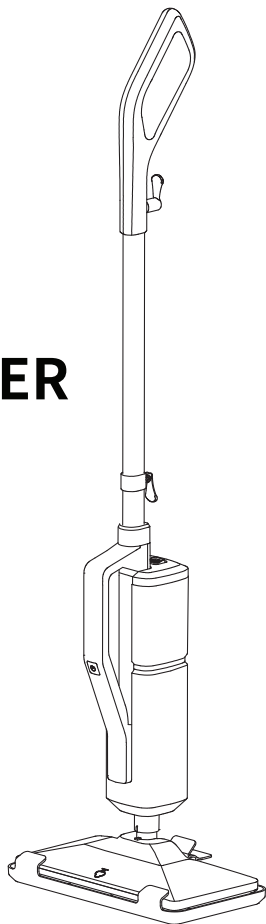




STEAM MOP CLEANER

User Manual



Explore more at www.rosewill.com

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PRODUCT DESCRIPTION

The steam mop works by heating water to produce pressurized, high-temperature steam that effectively sanitizes and cleans a wide range of home surfaces. With built-in high-heat sterilization and powerful grease-cutting action, it tackles even stubborn messes with ease. Cleaning is fast, efficient, and requires no chemical detergents—saving you time, money, and effort while being gentle on the environment. Operation is simple and intuitive, making it a practical choice for everyday use.

This steam mop is specifically designed for sealed hard floors that are heat-resistant. Do not use it on unsealed wood, unglazed ceramic tiles, or other delicate surfaces. We also recommend consulting your floor manufacturer's care and maintenance guidelines before first use.

Thank you for selecting this steam mop. To ensure optimal performance and lasting durability, please read the entire instruction manual carefully before operating the product, and keep it handy for future reference.

SAFETY INSTRUCTIONS

Warning: Read all safety warnings and instructions. Failure to follow the warnings and instructions listed below may result in electric shock, fire and/or serious injury.

Warning: When using electrical appliances, basic safety precautions, including the following, should always be followed to reduce the risk of fire, electric shock, injury and material damage.

- Read this manual carefully before using the appliance.
- The use of any accessory or attachment or the performance of any operation with this appliance, other than those recommended in this instruction manual may present a risk of injury.
- Retain this manual for future reference.
- Do not direct steam at people, animals, electrical appliances or electrical outlets.
- Do not expose to rain.
- Do not immerse the appliance in the water.
- Do not leave the appliance unattended. Keep children away from unit while in use.
- Do not leave the appliance connected to an electrical outlet when not in use.
- Never pull the power cord to disconnect the appliance from the socket. Keep the appliance cord away from heat, oil and sharp edges.
- Do not handle steam cleaner with wet hands.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp comers or expose cord to heated surfaces.

- Do not use appliance in an enclosed space filled with vapor given off by oil-based paint thinner, some moth-proofing substances, flammable dust, or other explosive or toxic vapors.
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials.
- Do not use on any unsealed hard floor surfaces. Additionally, on surfaces that have been treated with wax or some none-wax floors, the sheen may be removed by the heat and steam action. It is always recommended to test an isolated area of the surface to be cleaned before proceeding. We also recommend that you check the use and care instructions from the floor manufacturer.
- Never put de-scaling, aromatic, alcoholic or detergent products into the steam mop, as this may damage it or make it unsafe for use.
- If the circuit breaker activates while using the steam function, discontinue product use immediately, and contact customer support.(Beware of the risk of electrical shock.)
- The appliance emits very hot steam to sanitize the area of use. This means that the steam head and cleaning pad get very hot during use.
- Caution: Always wear suitable shoes when using your steam mop and when changing the accessories on your steam mop. Do not wear slippers or open-toed footwear.
- The lid may become hot during use.

- Care should be taken when using this appliance. DO NOT touch any parts which may become hot during use.
- Do not use when the micro-fiber cleaning pad is not fitted correctly.
- Children should be supervised to ensure that they do not play with the appliance.

SAFETY GUIDELINES - DEFINITIONS

It is important for your safety to read and understand this manual. The information it contains relates to protecting YOUR SAFETY and PREVENTING PROBLEMS. The symbols below are used to help you recognize this information.

! DANGER: Indicates an imminently hazardous situation which, if not avoided, will result in serious injury.

! WARNING: Indicates a potentially hazardous situation which, if not avoided, could result in serious injury.

! CAUTION: Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

NOTICE: Used without the safety alert symbol indicates a potentially hazardous situation which, if not avoided, may result in property damage.

RESIDUAL RISKS

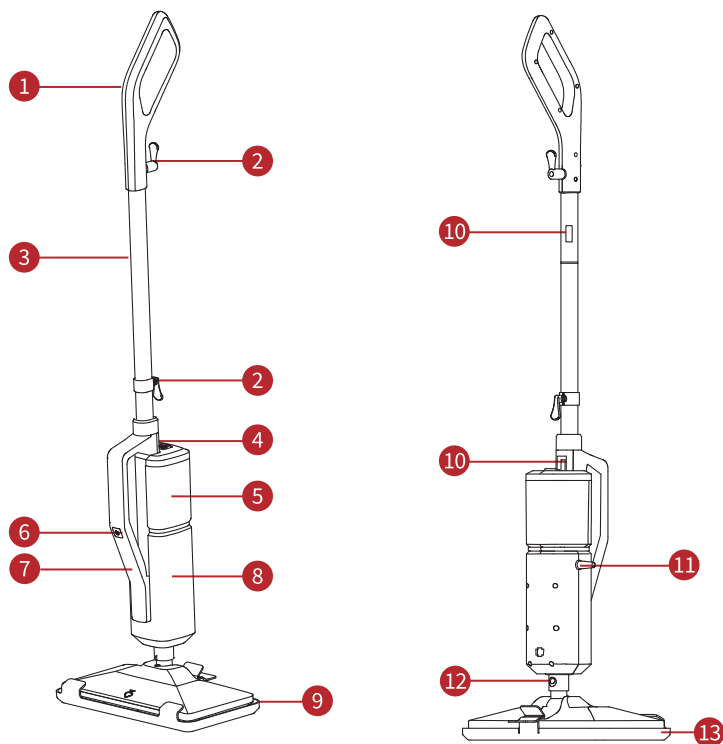
Additional residual risks may arise when using the tool, which may be included in the enclosed safety warnings. These risks can arise from misuse, prolonged use, etc. Even with the application of the relevant safety regulations and the implementation of safety devices, certain residual risks cannot be avoided. These include:

- Injuries caused by touching any moving parts.
- Injuries caused by touching any hot parts.
- Injuries caused when changing any parts or accessories.
- Injuries caused by prolonged use of the appliance. When using any appliance for prolonged periods ensure you take regular breaks.

SPECIFICATION

Model	RHSC-26001BK, RHSC-26001WH, RHSC-26001RD, RHSC-26001PU
Voltage	120 V ~ 60 Hz
Rated Power	1300 W
Water Tank	11.8 oz
Cord Length	16.4 ft
Dimension	11.4 x 5.9 x 44.9 inch
Weight	5.0 lbs

STANDARD FEATURES



1. Handle

2. Cord Warp

3. Handle Tube

4. Water Tank Lock Button

5. Water Tank

6. Power Switch

7. LED-Power Indicator

8. Main Body

9. Mop Head

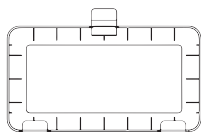
10. Tube Lock Button

11. Power Cord

12. Lock Button

(on mop head)

13. Carpet Glider



Glider



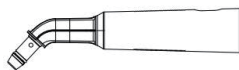
Microfiber Cloth



Measuring Cup



Cleaning Pin



Jet Nozzle



Grout Cleaning Tool
Cleaning all grout lines,
sanded or non-sanded



Sponge Nozzle



Scoop Nozzle
Ideal to clean hard
surfaces.



Garment Steaming
Cloth



Round Brushes
Recommended for sealed grout cook tops
and bench tops.



Garment Steaming Tool



Windows Cleaning Tool

NOTE: Each steam mop is 100% tested in the factory to ensure product performance and safety. When assembling your new steam mop for the first time you may notice water residue inside the unit.

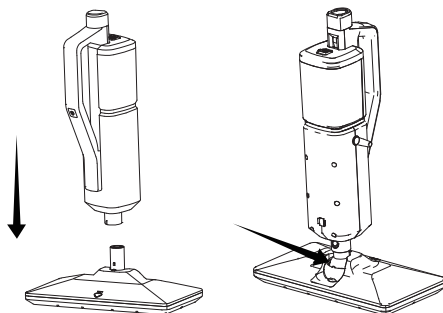
HOW TO ASSEMBLE THE STEAM MOP

⚠ WARNING

Before attempting any of the following operations, make sure that appliance is switch off and unplugged and that the appliance is cold and contain minimal or no water.

1. Attach the Mop Head

Slide the bottom end of the main body onto the steam head (9) until it clicks. To remove, press the lock button (12) on the steam head and pull apart.

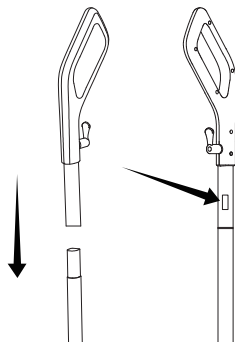


Make sure that the Mop Head is securely locked into place before usage.

2. Assemble the Handle

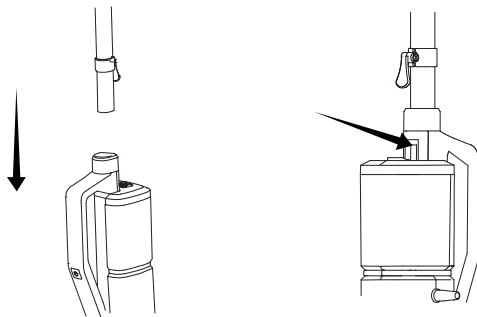
Insert the handle (1) into the opening of the handle tube (3) until it locks with the handle lock button (10).

Make sure both parts, the Handle and the Handle tube, are secured in place before usage.



3. Attach the Handle to the Main Body

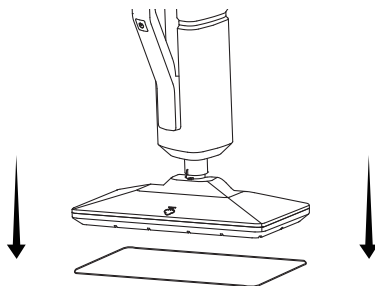
Slide the handle tube (3) into the main body (4) until it clicks. To remove for storage, press the handle tube lock button (10).



4. Attach the Microfiber Cloth Pad

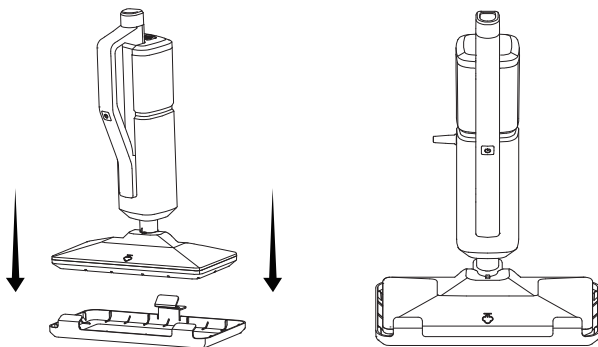
Place the cloth on the bottom of the mop head and press firmly so the loops catch the gripping strips.

NOTE: Never operate the steam mop without the microfiber Cloth pad in place.



5. Attach the Carpet Glider (for carpets/rugs)

Place the mop head (with cloth) on top of the carpet glider (13).



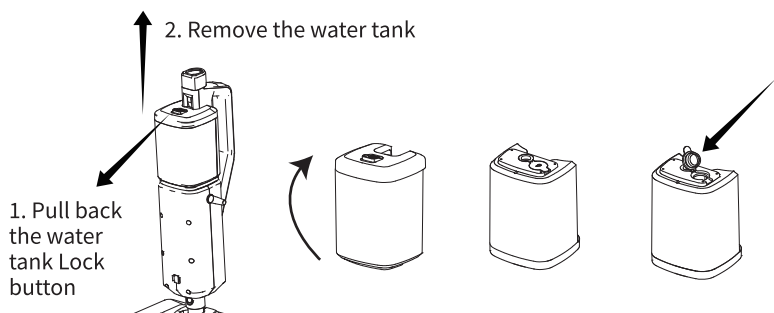
WARNING: Do not use on carpets without the glider.

NOTICE: Do not use the glider on scratch-prone hard floors.

OPERATING INSTRUCTIONS

1. Fill the Water Tank

Unplug the unit. Pull the water tank lock button (4) back and remove the tank. Open the rubber plug, fill with water using the measuring cup, close the plug. Reinstall the tank until it clicks. Use tap water; use distilled water in hard water areas.



WARNING: Never add detergents, fragrances, or scented products – this will damage the unit.

2. Power On and Heat Up

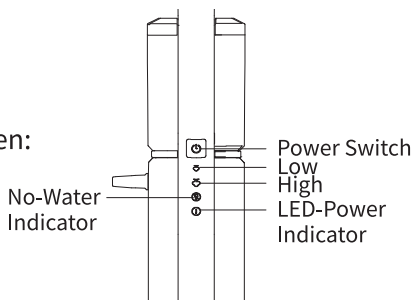
Plug into a grounded 120V outlet. The LED indicator will flash **RED** when power is connected. Wait 20–30 seconds until the LED stays solid **RED** – ready for use.

3. Select Steam Level

Press the Power Switch (6). The indicator turns **GREEN** and steam begins. Press again to cycle between:

- Low – for hard floors (linoleum, ceramic, marble, wood, etc.)
- High – for carpets and rugs

Press again to turn off.



4. Using the Mop

Pass slowly over the surface. Sweep or vacuum before mopping.

To sanitize: Hold the mop stationary over the area for 8–15 seconds.

5. Refilling

The mop stops steaming after about 15–26 minutes. Turn off, unplug, refill, and restart.

6. No-Water Detection

When water runs out, the blue No-Water indicator flashes for 60–90 seconds, and the pump stops automatically. Refill and press the power switch to resume.

7. After Use

Unplug, empty the tank, remove the cloth pad (may be hot), wind the cord, and store upright in a dry place.

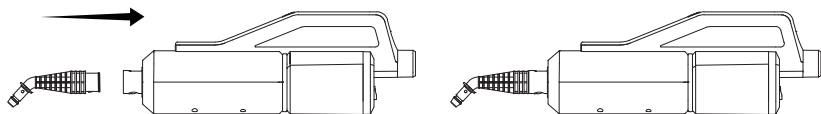
USING AS A HANDHELD STEAM CLEANER

Press the Main body Lock button (10) and then remove the Aluminum tube(3) from the main body (8).

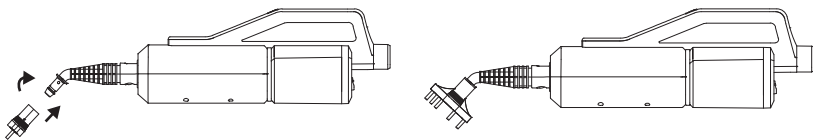
1. To attach the Jet Nozzle

Insert the Jet Nozzle into the designated hole in the Main Body until it locks in place with the Lock Button on the Main Body (you will hear a clicking sound), as illustrated in Fig.

Make sure that the Jet Nozzle is securely locked in place before usage.



Push either the grout cleaning brush or round nylon brush or round copper brush or Sponge nozzle or Scoop nozzle or Garment steaming tool or Windows cleaning tool in the channel until it reaches the end of the Jet Nozzle, then turn clockwise until in position as illustrated in Fig.



To remove either round brush, turn counter-clockwise and pull out from the Jet Nozzle.

- The round nylon brush is great for cleaning smooth hard surfaces, such as toilets, sinks, and kitchen counters, etc.
- The round copper brush is great for cleaning coarse or metal surfaces, such as brick floors, car wheels, metal doors, and metal frames, etc.
- Both brushes can also effectively clean the grease on pans, stoves and ovens in the kitchen. They can be used with soap or detergent to clean dirty areas.

NOTICE

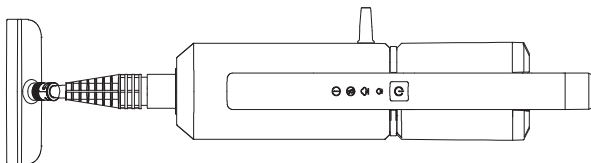
Never use the round brass brush on surfaces that are prone to scratching.

Remove the Mop Head by pressing the Lock Button on the Main Body or remove the Jet Nozzle following the same procedure.

2. WINDOW CLEANING TOOL

Attach the Window Cleaning Tool to the Main body as follows: Push the Windows Cleaning Tool in the channel until it reaches the end of the Jet Nozzle, then turn clockwise until in position as illustrated in Fig.

Insert the Jet Nozzle into the designated hole in the Main Body until it locks in place with the Lock Button on the Main Body.



To remove or replace, turn counter-clockwise and pull out from the Jet Nozzle.

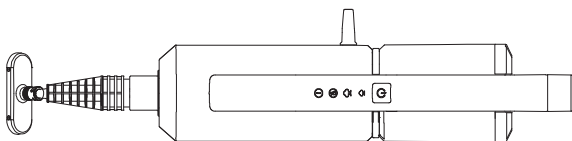
3. GARMENT STEAMING TOOL

To use the Garment Steamer Tool, install the Garment Steaming Cloth over the Garment Steamer Tool (as illustrated in Fig).



Push the Garment Steamer Tool in the channel until it reaches the end of the Jet Nozzle, then turn clockwise until in position as illustrated in Fig.

Insert the Jet Nozzle into the designated hole in the Main Body until it locks in place with the Lock Button on the Main Body.



To remove or replace, turn counter-clockwise and pull out from the Jet Nozzle.

⚠ WARNING DANGER OF SCALDING

Do not touch the window cleaning tool/ Garment Steamer/Steaming Cloth during usage, as these components can get extremely hot. Keep the Jet nozzle away from your body and avoid touching the brush as it can get hot. When the Hand-Held Steamer stops emitting steam, simply turn off and unplug the unit, refill the Water Tank and continue cleaning.

CLEANING AND MAINTENANCE

Ensure that the unit is disconnected from the power outlet when performing cleaning and maintenance tasks. Drain the remaining water in the tank and clean the tank after every use. Please use detergent to clean the accessories (jet nozzle and round brush) when they are dirty, and then wash and air dry.

MAINTENANCE AND CARE

CAUTION: Prior to cleaning or maintenance isolate the unit by removing the cord from the power socket. Do not immerse the unit in water.

1. Microfiber Cloth Pad can be machine washed in hot water and tumbled dry. Machine wash on a warm setting. Always use a mild detergent. For best care results, lay flat to dry.

2. Wipe the steamer with a soft cloth.

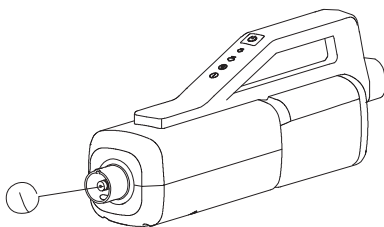
3. Cleaning procedure to remove lime scale

If the steam cleaner begins to produce steam more slowly than usual or stops producing steam, you may need to remove the lime scale. Lime scale can develop over time on the metal parts and greatly affects the cleaning performance. It's necessary to remove lime scale on regular basis every 25-50 times you use a full tank of the water or at least once a month, especially in hard water areas. The frequency of lime scale removal depends upon the hardness of your tap water and how often you use the steam mop.

To remove lime scale from the Steam Mop, please follow these procedures:

By using Scraper

1. Make sure that the STEAM MOP is disconnected from the power supply before maintenance.
2. Use the Cleaning Pin to remove scale deposits from the small hole of the steam outlet in the Main Body, as illustrated in Fig. By swirling and pushing the pin up and down you will clean the steam outlet. Always ensure that all scale debris have been removed from the steam outlet before reassembling. Continue swirling Cleaning Pin until no further debris is evident.



By using cleaning solution:

1. Prepare a solution of 1/3 white vinegar and 2/3 tap water and add to the water tank.
2. Secure and position the unit to ensure any released steam is aimed away from the floor or surrounding objects and surfaces. Plug the unit in, turn the unit ON by pressing the power switch, and allow the unit to produce steam until the vinegar/water solution is used up.
3. Repeat the above procedure as many times as necessary until a normal steam flow rate is achieved.
4. Fill the water tank with fresh water and rinse out.
5. Fill the water tank with fresh water, attach to the unit and release the steam through the system, until the water tank is empty.

WARNING: Don' t leave the steam cleaner unattended during the lime scale removal process and/or while in use. Allow the steamer to fully cool down before performing any maintenance or troubleshooting checks.

NOTICE: After cleaning, let the steam cleaner run until no more steam is produced.

Preform a test clean on a suitable isolated area after each lime scale removal to ensure that there is no debris left in the system.

TROUBLESHOOTING

Use the troubleshooting section as a guide only as a first step to resolve any problem you may be experiencing.

This product contains no serviceable parts. Do not try to repair it yourself. **All servicing should be done by an authorized service representative.**

WARNING: To reduce the risk of injury, unplug the steamer before serving and allow to cool down.

PROBLEM	POSSIBLE REASON	POSSIBLE SOLUTION
Reduced steam or no steam	Water tank may be empty	Fill water into the water tank
	There is no power to the unit	Make sure unit is plugged in
	Didn't press POWER SWITCH	Press POWER SWITCH
Unit will not turn on	Blown fuse or breaker	Replace fuse or reset breaker
	Power cord not plugged in	Plug cord into a working circuit
	Internal fuse is blown	Internal fuse is blown
Water tank leakage	Solution: Check whether the water tank or the water tank sealing cover is installed in place	

WARRANTY

Register One (1) Year Limited Warranty

This One (1) Year Limited Warranty applies to purchases made from authorized retailers of Rosewill Inc. ("Rosewill") by the original appliance owner and is not transferable. Please visit www.rosewill.com to register your new Rosewill appliance. Failure to register your product will not diminish your warranty rights. You will be asked to provide the store name, date of purchase, model number (found on the back of your appliance) and serial number (found on the bottom of your appliance) along with your name and email address.

Warranty Service

To obtain warranty service, please contact our Consumer Care Department by email to techsupport@rosewill.com. We will try to contact you as soon as possible. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Rosewill is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.



Appliances need to be disposed of separately for scrap. Throwing them directly into the garbage is prohibited.



Technical Support Information

 techsupport@rosewill.com  www.rosewill.com

Thank you for purchasing a quality Rosewill product.

Please register your product at www.rosewill.com for complete warranty information and support for your product.